

QUAY LANE SURGERY

PATIENT PARTICIPATION GROUP MEETING 23/3/2023

Scholars, St. Germans 11.00 a.m.

Those present: Claire (Chair), Margaret (Treasurer), Simon (Secretary), David, Margaret S.T, Gerith, Jane H and Hugh

Practice Manager: Debbie Todd

Apologies: Danielle, Glen, Jane L & Venetia

1. Welcome and Apologies

Claire welcomed those attending the meeting and the above apologies were acknowledged.

2. Minutes from 29th September 2022 Meeting

The Minutes were agreed as accurate.

3. Matters Arising - None

4. Treasurer's Report

The Lloyds account is now up and running and Margaret will now arrange for the new signatories to be added to the bank mandate. Since the end of last August the bank balance has increased from £1,873 to £2,709. This was mainly the result of raffles sales for the Christmas draw and Tabletops sales which amounted to £500.

5. Practice News & Questions

Debbie advised of cost of living pressures with the electricity bill almost trebling to some £2,000 per month. NHS funding had increased by only 2.1%, however. In addition, the partners have had to pay the costs of Surgery roof repairs. Minimum wage increases have and will significantly exceed 2.1%.

The practice has to pay for basic essentials such as dressings, wipes, cleaning products and medical equipment so funding the practice is extremely challenging. **Debbie will ask the partners if they wish to consider paying for solar roof panels, notwithstanding this.**

There will be a Spring 2024 Covid booster for 75+ year-olds, care home residents and over 5 year olds who are immunosuppressed. These will take place at various locations but not Quay Lane. The campaign is being run now by the Kernow Integrated Care Board rather than the Primary Care Network; Quay Lane Surgery will therefore have no access to vaccine and no longer be responsible for housebound or care home vaccinations.

Presently the 2 Partners Drs. Fullalove & Dr Carty both work 8 sessions a week. Dr. Knight works 3 sessions, Drs. McCamphill - Rose & Dr Hykin both work 4 sessions a week. Each session is equivalent to a half-day.

6. Funding Equipment

After lengthy discussion it was agreed by all those present (with 1 abstention), that requests for funding equipment will continue to be sent to the Committee Officers along with details and costings of each item. Requests for funding as before, will then be shared with all members by email prior to or at the next meeting. However, in future the PPG will no longer be required to approve these requests. It was agreed that it was not appropriate for the PPG to be deciding on how this money should or should not be used for equipment needed by the practice. The money is given to Quay Lane Surgery by patients either in donations, grants or raised at fundraising events.

7. Fundraising

There will be a table top sale at Eliot Hall on 22nd April from 9.30 a.m. Venetia welcomes paperbacks, cakes and preserves but doesn't want bric a brac. Preferably items should be brought to her on the day, however items can be left with Venetia by prior arrangement if necessary. Venetia has consented to her telephone details being shared with members only. **Claire to remind members about the event and forward Venetia's telephone details.**

8. Patient Feedback

This is regularly forwarded by Debbie to the PPG group and is found to be both useful and interesting with nearly all the responses being very positive.

9. Any other business

- a) In response to a question Debbie advised the private medicine industry had become far more fragmented making it difficult for Doctors to give specific recommendations. You can however self-refer.
- b) Blood pressure texts from the surgery have a "tick-box" reply function. Future texts will mention this. **Debbie to action.**
- c) Recycling of medicine blister packs at both surgeries looks likely to go ahead but not until all the information and possible impact on the practice and volunteers is looked into thoroughly.

Meeting ended at 12.17 p.m.

Next meeting will take place in late June. Date & Location to be agreed.